

# AIRLAB SET UP HELP

## QUESTION:

We have an \*Airlab MK2" brand new but we have trouble to set it up. According to the "user manual mixing consoles version 2.03", we could be able to activate "on-air" lighting signal option on whatever module we'll need. They are a lot of option we can have access to, according to the chapter "14.1 Module Settings" of that manual.

Now the problem is that I cannot select any module.

At that step it seems like the "select" bottom is not working both to select or unselect.

My question is that one:

Is there any lock to activate setup mode?

Is there any prerequisite to activate that setup mode? Something like the memory card which is missing?

## ANSWER:

At first you need to be sure that you connected the RS232 cable to USB without any extender cables and in the Airlab Control Center selected the Profilic USB to serial comm port at the communication part.

After that you press start and the software will show the actual setup.

Under the communications screen you'll see the Enable setup setting, check this one.

Now select the module you want to change and check the settings you'll need.

Module spaces that do not contain an actual channel will be empty in the Airlab Control Center so click all the module tabs to see the setup at this moment.

After this click on save internal and you can verify with the Airlab Control Center if it is working.

When this doesn't work please download and run the TeamViewer support app below and send us your ID so we can take a look from here.

<http://www.d-r.nl/assets/teamviewerdnr.exe>